

Regulations of the 'MOLO' house trailer rental



I. GENERAL PROVISIONS

The Regulations determine the conditions for booking and renting cottages at the following website: www.moloresort.pl.

The MOLO house trailers are located on the 'MOLO' campsite.

All provisions of the Regulations of the 'MOLO' Campsite' in the areas not regulated by the 'Regulations of the MOLO house trailer Rental' also apply to tenants of cottages.

Making a reservation or making a payment for a stay is equal to reading and accepting The "Regulations of MOLO house trailer Rental' and the Regulations of 'MOLO' Campsite.

II. RESERVATION AND PAYMENT

1. Forms of reservation:

- via e-mail address: camping@czasnamolo.pl
- using the online booking form on the moloresort.pl/en/camping
- via phone, phone number +48 33 4322503,
- in person at the campsite reception.

2. Confirmation of the reservation and thus the conclusion of the agreement on rental is made after the payment of a deposit of 40% of the stay value, within 3 days of the date of reservation. Lack of a deposit within the abovementioned period is equal to the withdrawal from the agreement.

3. In case of cancellation, the paid deposit is non-refundable.

4. The guest is obliged to pay the remaining amount for the stay on arrival. The absence of payment means resignation from accommodation

5. In case of shortening of stay, the deposit paid for the remaining days will not be refunded, unless the shortening of stay is related to random events occurring on the side of the Tenant (Guest).

6. The price includes: bed linen, final cleaning, utilities (water, electricity), parking fee.

7. We will issue a VAT invoice upon the guest's request.

8. Any changes to the reservation must be made by email, phone or in person. Changes are effective only in case of their acceptance by the Lessor. Changes may concern the number of Persons to arrive or dates of arrival. The Lessor reserves the right to refuse any changes. In case of withdrawal from the Agreement due to lack of possibility to make changes (refusal to make changes), the paid deposit will not be refunded.

III. ACCOMMODATION

1. Check-ins begin at 2 pm. on the day of arrival and end at 12 noon on the day of departure. In exceptional cases, a later departure is possible but must be accepted in advance by the reception desk staff. Accommodation after 10 pm. is only possible with prior arrangement of the reception desk staff.

2. Immediately upon arrival, the guest is obliged to check in at the campsite reception desk by submitting their identity card and the number of persons accompanying him.

3. The Lessor may refuse to provide keys to persons under the influence of alcohol or presenting any other similarly aggressive behaviors as well as to persons who, through their behavior, pose a direct threat to life, health or property of other tenants.

4. Any incompatibilities within the stock of 'equipment' and any damage to the equipment of the cottage should be reported to the reception desk staff up to 2 hours after receiving the keys.

5. Any damage caused during the stay, damage to the cottage or its equipment should be reported to the reception desk staff immediately.

6. The tenant is financially responsible for any damage or loss caused in the cottage during their stay. All repairs or reequipment will be made at their expense, what is accepted by the Tenant.

7. Smoking is forbidden inside the cottage.

8. Due to the requirements of fire protection it is forbidden to use any external devices, not provided by the Lessor in the cottage, which may pose a fire hazard, eg radiators and electric heaters, gas heaters. It is forbidden to bring flammable materials and substances to the cottages, as well as materials and substances with unpleasant odor.

9. The house trailer should be kept in order and left clean especially on the day of departure.

10. In case of guest disturbing the peace and / or welfare of the neighbors and does not comply with the generally applicable standards of coexistence between people, we reserve the right to terminate the rental agreement with immediate effect without refund for the unused stay.

11. Night hours (silence) applies to the entire campsite from 10:00 P.M. to 6:00 A.M.

12. People staying at the campsite are financially responsible for any damage caused by them and will be charged with the repair costs.

13. The tenant is forbidden to transfer the cottage to other people without the consent of the campsite employee, even if the period for which he has paid the fee for the stay has not expired.

14. Visitors to guests in a trailer house may stay in the campsite with the consent of the receptionist until 8:00 P.M.

IV. PARKING

1. There are parking spaces at the campsite for tenants of the cottages. If needed, the reception staff may indicate other spaces for this purpose.

V. ANIMALS

1. Pets are allowed for an additional fee of PLN 40 / day.

VI. OTHER

1. We are not responsible for cars, valuables and personal belongings stored by guests at the Molo Resort. Please keep due diligence in closing the houses and secure valuables.

2. We are not liable for temporary inconvenience caused by independent utilities suppliers, such as a temporary lack of water or electricity